# Parts Advisor

## What does a Parts Advisor do?

Parts Advisors are responsible for ordering, selling, and managing stock control on a wide range of vehicle parts and accessories. Duties may vary from employer to employer but will typically include:

- Advising customers on how to solve a problem with their vehicle.
- Taking orders from customers both face to face and over the phone.
- Maintaining an ordered stock room and finding parts from stock.
- Raising invoices for parts sold.
- Liaising with other members of staff.
- Working alongside on-site Service Technicians/Mechanics to ensure they have the parts needed to complete their daily work.

# What makes an exceptional Parts Advisor apprentice?

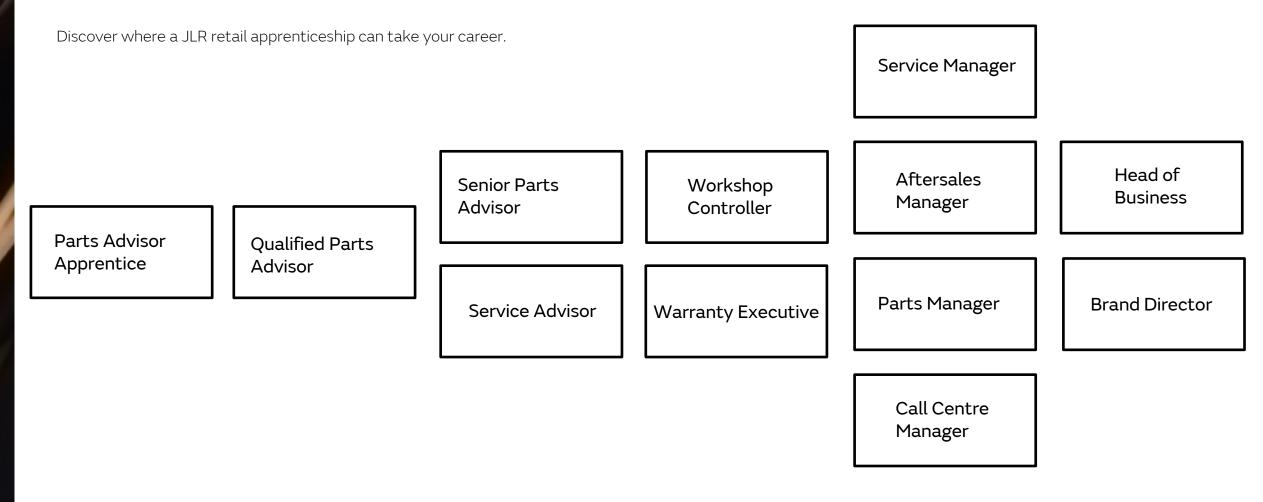
To be an exceptional Parts Advisor apprentice, you will need the right qualifications to start you on your learner journey. This is a minimum of GCSE (or equivalent) grades 9-4 (A-C) in English, Maths and two other subjects.

As a central point of contact for both of our internal and external customers you will need to have excellent communication skills. You should be IT literate (although full training will be provided) and be able to demonstrate attention to detail in the way you work.

You could be a perfect Parts Advisor apprentice if you have personal skills such as:

- A willingness to learn
- Teamwork
- Engineering interest
- Quality focus
- Personal responsibility and resilience

#### Accelerate your career



JR

## Apprenticeship vs. University

Continuing your education at University may not be the right choice for everyone, especially due to budget cuts and the high cost of tuition. An apprenticeship offers valuable practical work experience within the automotive industry, allowing apprentices to be employed full time and achieve qualifications at the same time.

Apprenticeships come with no student debt, as apprentices earn a wage while they learn.

An apprenticeship can help you to develop key skills, reach your full potential and succeed in your chosen career path.

## Top benefits of an apprenticeship

- A chance to earn while you learn.
- No tuition fees or additional debt.
- Nationally recognised qualifications.
- JLR approved certifications.
- Work experience with a reputable employer.
- Training in the skills and knowledge that you need for your job role.
- Support provided throughout your learner journey.
- Personal and professional development.
- Great new experiences and meet new people.
- The first step towards a rewarding career in the automotive industry.

#### Find out more about a JLR retail apprenticeship

JLR are looking for extraordinary people to become part of their apprenticeship team. Vacancies are available nationally working in our JLR retailers. Could you be part of the JLR retail team?

T: 020 3897 3889 E: <u>raadmin@jaguarlandrover.com</u> W: <u>www.jaguarlandroverretailerapprenticeships.co.uk</u>

Follow us on social media:



@JaguarLandRoverRetailerApprenticeships



@jlrretailapprentice