

JLR RETAIL APPRENTICESHIP FAQs.

Are you aspiring to become a customer service professional? Or do you want to develop your technical skills and work with the latest vehicles? Look no further, as the JLR retail apprenticeship programme is designed to accelerate your career. The JLR retail apprenticeship programme is an exciting opportunity to work for a prestigious brand whilst acquiring valuable skills, knowledge, and experience in the ever-changing automotive industry.

Want to know more? Here, we answer your questions...

How long is the apprenticeship programme?

A Service Technician apprenticeship takes three years to complete. A Service Advisor or Parts Advisor apprenticeship takes one year to complete. We will help and support you throughout your training and employment. In turn, you need to be ready to commit to the programme and complete your learning on time.

What can I earn as an apprentice?

As an apprentice, you will receive full time employment in one of our JLR retailers. All apprentice wages are subject to the National Minimum Wage requirements. To find out more about minimum wages, please visit www.gov.uk/national-minimum-wage-rates

Will it cost me anything to become an apprentice?

All your training will be funded for you by your JLR retailer or the Government, so it won't cost you anything to complete your training with us.

Where will I learn?

You will learn every day on-the-job with the support of a mentor. You will also join us at one of our academies for block release training. You will stay with us for a week at a time and you will learn the skills you need to be successful in your role.

Will accommodation be provided?

When you join us for block release training, accommodation is provided. You will also be provided with all your meals and travel arrangements.

What qualifications do I need to apply?

To apply for the JLR retail apprenticeship programme, you will need to have achieved or be predicted to achieve four GCSE grades 9 – 4 (A – C) or equivalent in English, Maths and two other subjects. We are looking for people who are passionate about JLR can help us to drive our business forward. Think about which role you want to apply for and why. This is all positive information that you can use in your application.

How do I apply?

Just visit www.jaguarlandoverretailerapprenticeships.co.uk and click on the 'Current Vacancies' section where you will be able to view all the current apprenticeships that are available. You can search for vacancies in your area through our vacancy search function and click on the 'Apply' button. You will then be taken to our online application form where you will be able to tell us more about yourself.

This will be followed by 14 questions around numeracy and literacy skills. Please take your time when completing the test. Once complete, your full application will then be submitted to our recruitment team.

What happens with my application?

All applications are anonymised to ensure the recruitment process is inclusive and that apprentices are appointed based on their talent, skills and experiences regardless of ethnicity, gender, sexual orientation or any other protected characteristic.

If there is an apprenticeship available in your local area and your application meets our minimum entry requirements, a recruitment advisor will be in touch. If you progress to the next stage, our recruitment advisor will complete a short telephone interview to find out more about you. This is a great opportunity to shine and share why you want the role. Successful candidates at this stage are then shortlisted and their information is sent to the local JLR retailer.

Applications that are chosen from the shortlist will be invited for interview. This is the final stage in the process. Remember to talk to your recruitment advisor and get some top interview tips to help you succeed.

At each stage of the recruitment journey, the team will provide you with constructive feedback to help you improve your application and interview techniques.

What is the benefit of achieving a distinction in my apprenticeship?

Achieving your apprenticeship with a distinction is a great accomplishment and can then be used to excel your career once you have completed the apprenticeship. Additionally, achieving your apprenticeship with a distinction provides you with more UCAS points if you decide to pursue higher education at a University.

What type of environment will I be working in?

Working in the JLR retail network is a fun and rewarding place with many opportunities available for career growth. This is an exciting time to join JLR and be a part of our future workforce, especially with the implementation of our new strategy of reimagining the future of modern luxury by focusing on sustainability, quality, unique customer experiences and positive societal impact.

What happens if I have a learning difficulty and had extra support at school?

We have a welfare and support team in place for the apprenticeship programme and we encourage all applicants to be open about their learning needs. We will have a discussion with you at the time of your application, so we can ensure that the correct support is in place for you to fully access the apprenticeship programme and successfully complete it.

What if I don't hear from you?

We receive thousands of applications each year to the JLR retail apprenticeship programme. Unfortunately, we are unable to reply to each application individually, but we encourage you not to give up. There may not currently be an apprenticeship available in your local area so you might want to consider approaching your local JLR retailer to ask about upcoming opportunities.

What happens when I finish the programme?

Further training and development opportunities are available once you complete your apprenticeship.

Since completing the apprenticeship programme, many of our apprentices in the JLR network have moved into different roles within the retailer, management roles and have joined our Aspiring Managers programme.

Who can I contact for more information?

Our specialist recruitment team is here to help you.

You can contact them at

T: 020 3897 3889

E: raadmin@jaguarlandrover.com

